

## BACKTEE.COM RETURN FORM

If you wish to exchange or return goods, you must complete and enclose the Return Form along with a copy of your receipt /order confirmation. As a customer of BACKTEE.COM you have 14 days to cancel the order.

|   |  |
|---|--|
| Ordre no. (find it on your order confirmation): |  |
| Your e-mail address:                            |  |
| Name:   |  |
| Telephone:                                      |  |

### EXCHANGE AND RETURN CODES

1. Exchanges: Wrong size
2. Return: Does not meet expectations
3. Complaints: Product defects – please describe fault and how the goods have been washed
4. Incorrect item supplied
5. Other reasons – make a note in comments

| Code | Styleno. | New size | Comments |
|------|----------|----------|----------|
|      |          |          |          |
|      |          |          |          |
|      |          |          |          |
|      |          |          |          |
|      |          |          |          |

### REFUND

Please tick one of the following boxes (For use if we refund money for returns, defects or the required size is sold out)

|                          |   |                                |
|--------------------------|---|--------------------------------|
| <input type="checkbox"/> | I paid by credit card, and I want a refund to my credit card.           |                                |
| <input type="checkbox"/> | I would like to have the funds transferred directly to my bank account: |                                |
|                          | Sort Code (4 digits)  | Account number (max 10 digits) |